


## How to Reset my Online Dynamic Portal Password

Go to the Online Dynamic Portal site for DeKalb County Online Permits & Business Licenses see link below: <https://dekalbga-ws01.cloud.infor.com/IPSPProdDP/Views/AgencyLogin.aspx>

1. Click on the Forget my Password link and enter your User Name and Click Continue (see below)
2. Next enter your Secret Answer and Click Continue (see below)
3. Next follow the instructions to reset your password
4. Next login and proceed to process your transaction



DeKalb County  
GEORGIA

ePermitting

Welcome to DeKalb County ePermitting

- DeKalb County's ePermitting portal enables contractors, businesses, or homeowners to **submit an application** or **check the status of building permits, trade permits, sign permits, city service permits, land development permits, business licenses, or planning applications** from anywhere in the world.

Residents can also use the portal to **submit service requests for Code Enforcement violations**.

If you have already submitted a permit application and want to submit your plans electronically, go to <https://dekalb-ga-us.avolvecloud.com/ProjectDox>. For more information about electronic plan review, go to <http://www.dekalbcountyga.gov/eplans>. Before submitting your application, make sure to complete all necessary forms at <http://www.dekalbcountyga.gov/planning-and-sustainability/forms>.

To learn more about business license, alcohol license, and excise tax requirements, go to <https://www.dekalbcountyga.gov/planning-and-sustainability/business-and-alcohol-license> before submitting your application.

For a complete parcel map of DeKalb County, go to <http://maps.dekalbcountyga.gov/parcel/>. Thanks for your interest in DeKalb County!

Sign In

User Name:

Password:

☐ Remember me on this computer

Sign In

Or


Sign in Anonymously

[Forgot my password](#)

[Forgot Password Instructions](#)

First time here?

[Register for an online account](#)



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To reset your password:

☐ Specify your Online Account Information

☐ Click "Continue"

Online Account Information


Specify your email address.

Email Address:

Or your user name

User Name:

Cancel Continue



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To verify the secret answer:

- ☐ Provide the correct secret answer to the secret question
- ☐ Click "Continue"
- ☐ If your account has an email address, a confirmation will be sent to your email

\* = Required Information

Validate Secret Answer

Secret Question:\*

What is your favorite movie?

Secret Answer:\*

.....

Cancel

Continue

File Edit View History Bookmarks Tools Help

e-Permitting | DeKalb County, x

DynamicPortal 8 x

https://dekalbga-ws01.cloud.infor.com/IPSPProd/ 90% Search

Most Visited ProjectDox Login DeKalb

Would you like to update this password?


No username

.....

☐ Show password

Update

Don't Update



ePermitting

To verify the secret answer:

- ☐ Provide the correct secret answer to the secret question
- ☐ Click "Continue"
- ☐ If your account has an email address, a confirmation will be sent to your email

\* = Required Information

• Incorrect answer to secret question, please try again.

Validate Secret Answer

Secret Question:\*

What is your favorite movie?

Secret Answer:\*


.....

Cancel

Continue

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Type here to search



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